

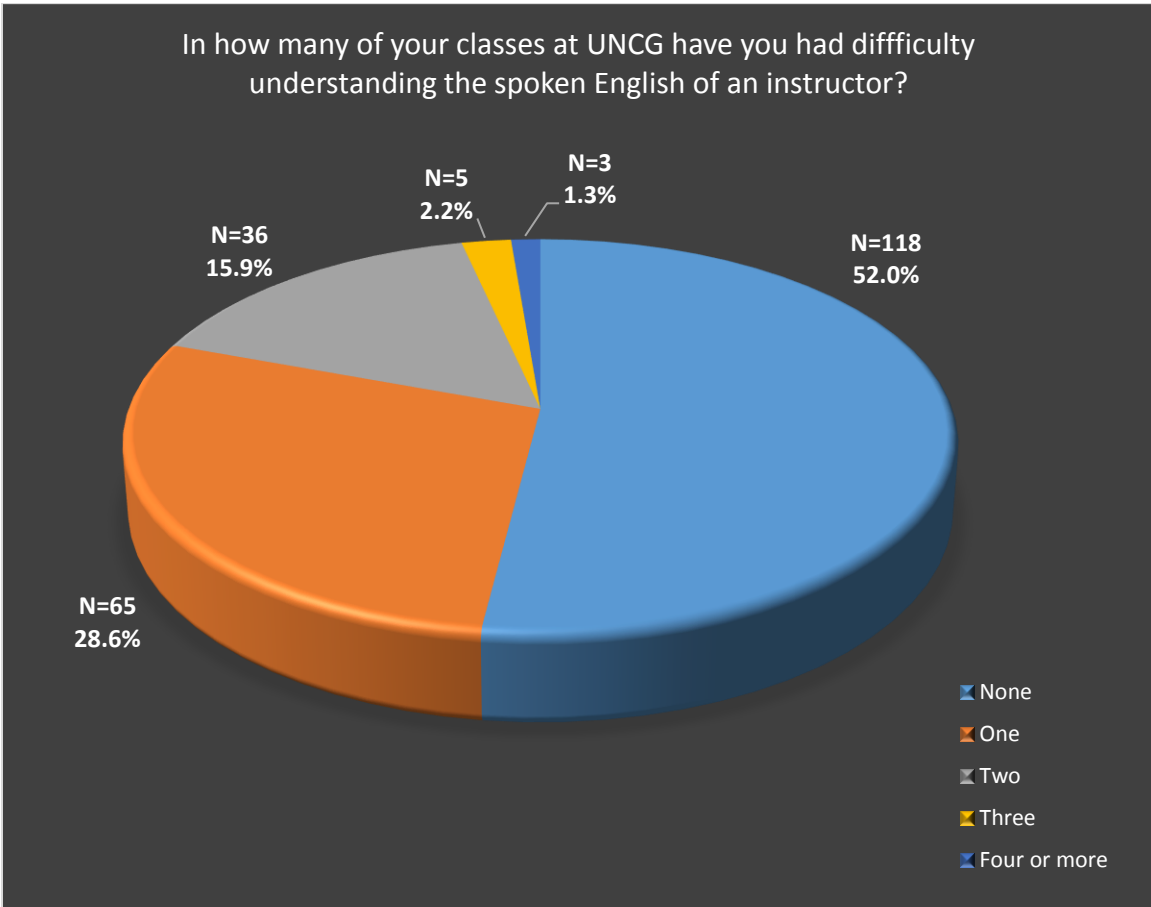
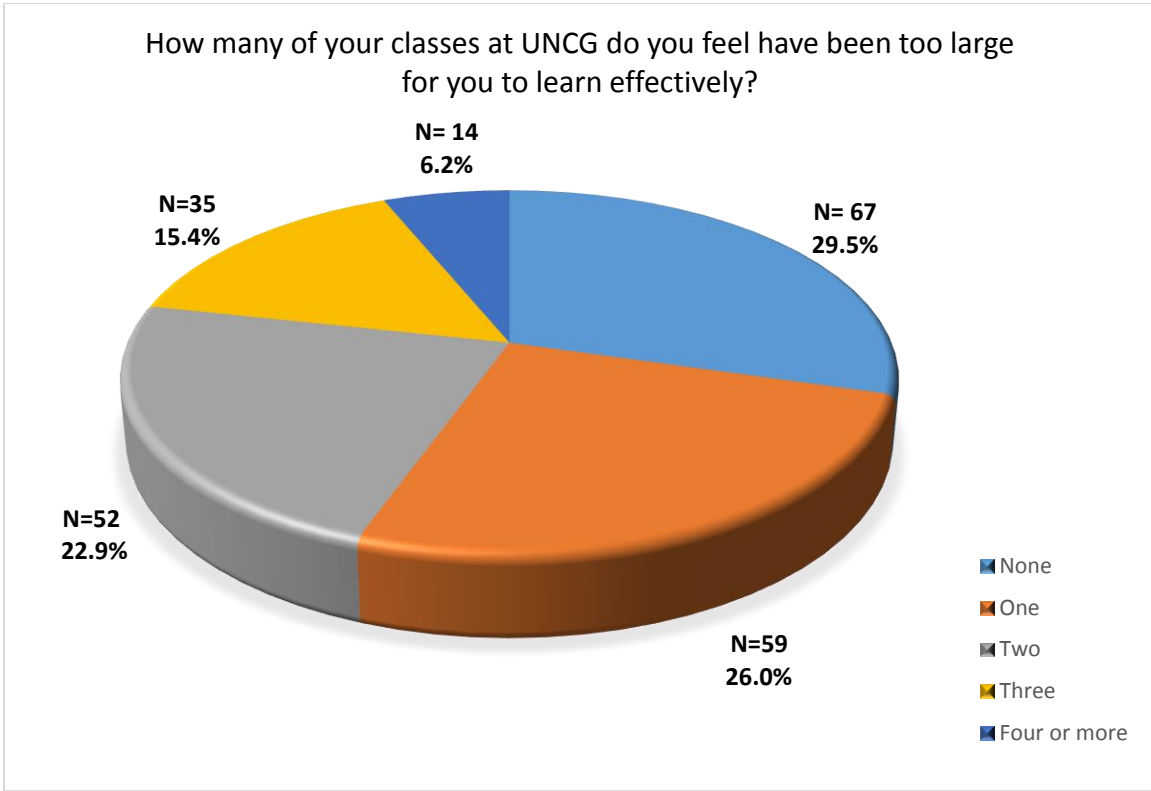
2015-16 Sophomore Survey: Population – 1,141 Students; Respondents – 235 students; 20.6% response rate.

Please rate your overall satisfaction with instructors in your major department on each of the following:

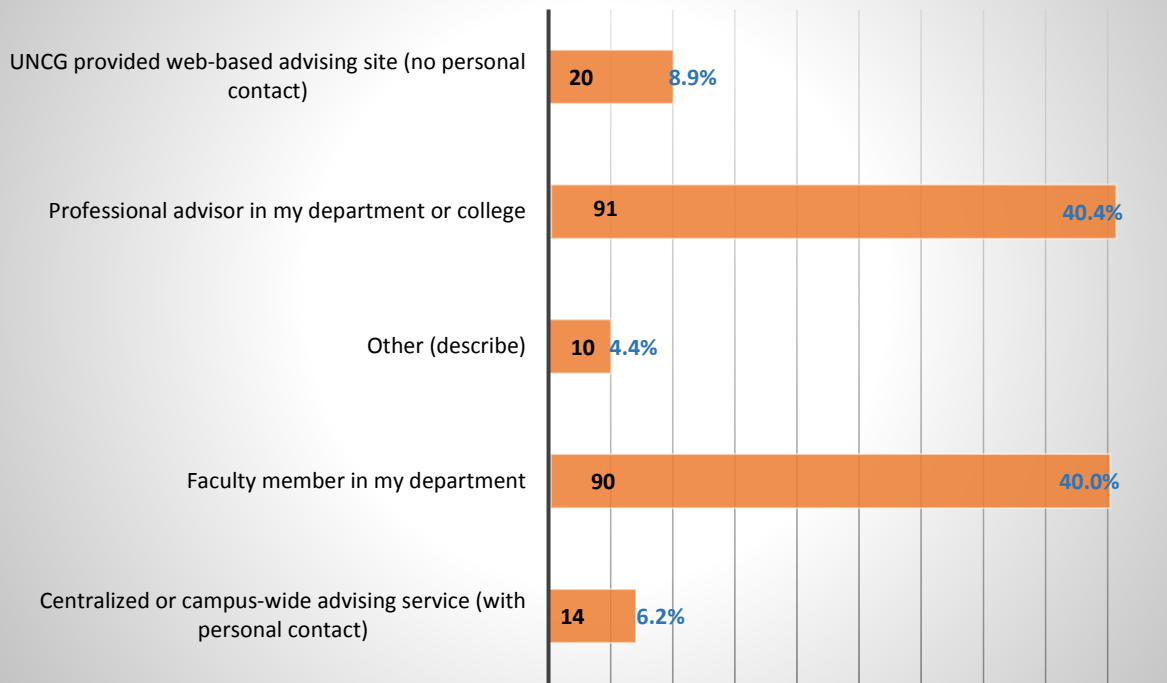
	Very Satisfied		Satisfied		Neither Satisfied Nor Dissatisfied		Dissatisfied		Very Dissatisfied		Responses (N)	Mean
	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)		
Their ability to motivate me to do my best	48	21.7	121	54.8	37	16.7	13	5.9	2	0.9	221	3.9
How carefully they explain the expectations of student performance in the course	50	22.6	133	60.2	30	13.6	7	3.2	1	0.5	221	4.0
How well they explain course material	32	14.5	129	58.6	42	19.1	14	6.4	3	1.4	220	3.8
The extent to which they encourage class discussion	52	23.9	119	54.6	32	14.7	14	6.4	1	0.5	218	3.9
How effectively they use instructional technology in teaching and learning activities	51	23.1	121	54.8	37	16.7	11	5.0	1	0.5	221	4.0
How quickly they provide feedback on my work	39	17.6	117	52.9	39	17.6	21	9.5	5	2.3	221	3.7
The helpfulness of their feedback on my work	42	19.0	107	48.4	45	20.4	23	10.4	4	1.8	221	3.7
The extent to which they consider different learning styles	27	12.2	96	43.4	55	24.9	37	16.7	6	2.7	221	3.5

Please rate the extent to which you agree or disagree with each of the following:

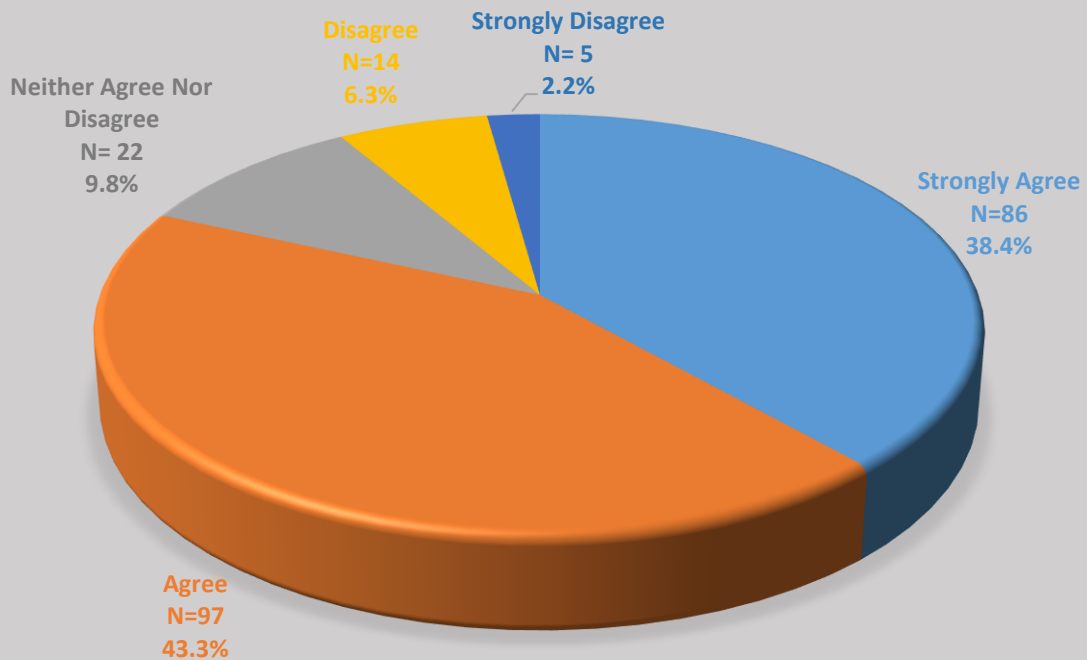
	Strongly Agree		Agree		Neither Agree Nor Disagree		Disagree		Strongly Disagree		Responses (N)	Mean
	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)		
I consider what I have been learning in my classes valuable	78	35.8	113	51.8	18	8.3	8	3.7	1	0.5	218	4.2
My experiences at UNCG have stimulated interest in an intended field of study	92	42.2	94	43.1	23	10.6	6	2.8	3	1.4	218	4.2
I am able to freely explore academic interests at UNCG	66	30.3	102	46.8	33	15.1	14	6.4	3	1.4	218	4.0
Students at UNCG are encouraged to ask questions	77	35.5	103	47.5	28	12.9	7	3.2	2	0.9	217	4.1
Students at UNCG are given meaningful answers to the questions they ask	54	24.8	105	48.2	44	20.2	12	5.5	3	1.4	218	3.9
At UNCG, students are invited to share their ideas and knowledge	72	33.0	103	47.2	32	14.7	8	3.7	3	1.4	218	4.1



Which of the following choices best reflect your primary source for academic advising during your sophomore year?



Throughout the various stages of my academic career thus far at UNCG, I have had access to academic advising services that enabled me to successfully progress towards receiving my degree.

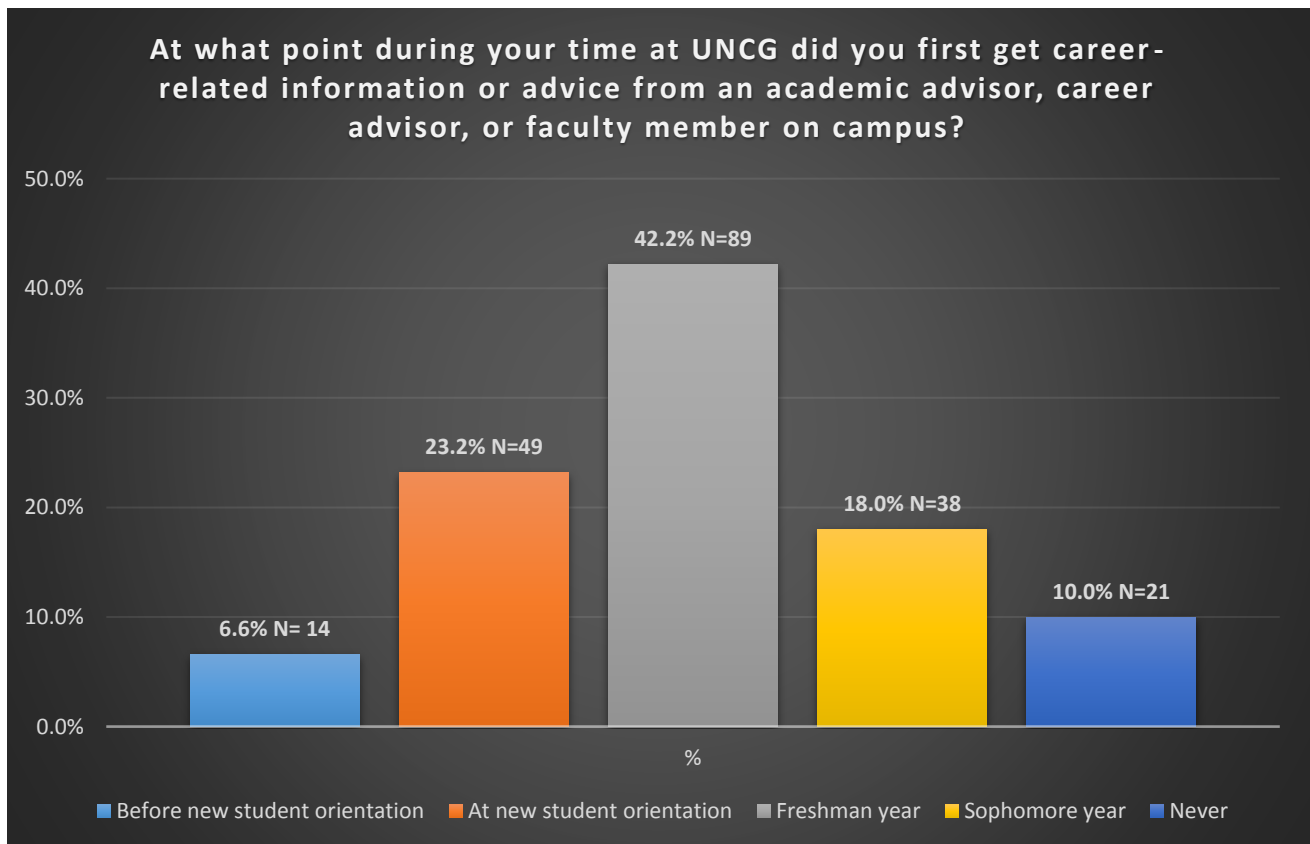


Please rate your level of satisfaction with the person or office serving as your designated primary source for academic advising/guidance.												
	Very Satisfied		Satisfied		Neither Satisfied Nor Dissatisfied		Dissatisfied		Very Dissatisfied		Responses (N)	Mean
	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)		
Accessibility of my primary advisor	71	33.8	85	40.5	35	16.7	13	6.2	6	2.9	210	4.0
Advisor spending sufficient time with me	77	36.8	78	37.3	36	17.2	15	7.2	3	1.4	209	4.0
Advisor's concern with my academic success	79	37.6	69	32.9	46	21.9	13	6.2	3	1.4	210	4.0
Advisor talking with me about my academic progress	81	38.8	74	35.4	41	19.6	10	4.8	3	1.4	209	4.1
Advisor helping me be aware of and understand relevant campus policies and procedures	65	31.0	66	31.4	59	28.1	15	7.1	5	2.4	210	3.8
Advisor helping me get familiar with academic programs (majors, minors, certificates) in which I might be or am interested	67	31.9	82	39.0	36	17.1	20	9.5	5	2.4	210	3.9
Advisor helping me to understand degree requirements and course sequencing for my major or major of interest	93	44.5	74	35.4	24	11.5	13	6.2	5	2.4	209	4.1
Advisor providing me with information about whom to contact with non-academic problems or concerns	57	27.1	70	33.3	59	28.1	21	10.0	3	1.4	210	3.7
Advisor helping me think about post-graduation educational options (e.g., graduate school)	45	21.4	54	25.7	74	35.2	27	12.9	10	4.8	210	3.5
Advisor helping me think about post-graduate employment options	45	21.5	48	23.0	79	37.8	26	12.4	11	5.3	209	3.4
Advisor helping me think about co-ops, internships, and other career-related employment to gain work-related experience while an undergraduate	54	25.8	51	24.4	63	30.1	32	15.3	9	4.3	209	3.5
Advisor helping me to understand and develop a clear path to achieve my career goals	61	29.0	76	36.2	40	19.0	27	12.9	6	2.9	210	3.8
Academic advising overall	77	36.8	80	38.3	29	13.9	21	10.0	2	1.0	209	4.0

Please rate your satisfaction with Academic Assistance/Tutoring												
	Very Satisfied		Satisfied		Neither Satisfied Nor Dissatisfied		Dissatisfied		Very Dissatisfied		Responses (N)	Mean
	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)		
Availability of academic assistance or tutoring services on campus	44	25.3	83	47.7	36	20.7	11	6.3	0	0.0	174	3.9
Academic assistance or tutoring services you have received on campus for help with Writing	39	26.2	61	10.9	43	28.9	5	3.4	1	0.7	149	3.9
Academic assistance or tutoring services you have received on campus for help with Reading	26	21.5	30	24.8	58	47.9	7	5.8	0	0.0	121	3.6
Academic assistance or tutoring services you have received on campus for help with Mathematics	26	18.6	46	32.9	57	40.7	9	6.4	2	1.4	140	3.6
Academic assistance or tutoring services you have received on campus for help with Science	41	29.1	43	30.5	48	34.0	6	4.3	3	2.1	141	3.8
Academic assistance or tutoring services you have received on campus for help with Foreign Language	27	22.0	38	30.9	54	43.9	3	2.4	1	0.8	123	3.7
Academic assistance or tutoring services you have received on campus for help with Study Skills	19	14.5	51	38.9	55	42.0	5	3.8	1	0.8	131	3.6

Please rate your satisfaction with the Library												
	Very Satisfied		Satisfied		Neither Satisfied Nor Dissatisfied		Dissatisfied		Very Dissatisfied		Responses (N)	Mean
	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)		
Helpfulness of staff	68	35.2	102	52.8	21	10.9	1	0.5	1	0.5	193	4.2
Space for individual student work	68	33.7	97	48.0	19	9.4	13	6.4	5	2.5	202	4.0
Space for group work	59	29.4	106	52.7	24	11.9	10	5.0	2	1.0	201	4.0
Training/instruction for using library and information resources	48	25.9	93	50.3	39	211.1	4	2.2	1	0.5	185	4.0
Access to databases and resources	69	35.0	107	54.3	21	10.7	0	0.0	0	0.0	197	4.2
Access to online library resources	65	33.2	110	56.1	20	10.2	0	0.0	1	0.5	196	4.2
Hours of operation	67	34.0	102	51.8	18	9.1	8	4.1	2	1.0	197	4.1
Effectiveness of library resources and services in improving my learning experience	64	33.0	102	52.6	23	11.9	2	1.0	3	1.5	194	4.1

Please rate your satisfaction with Information Technology Services												
	Very Satisfied		Satisfied		Neither Satisfied Nor Dissatisfied		Dissatisfied		Very Dissatisfied		Responses (N)	Mean
	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)		
Training on the technology I need to use	26	18.7	56	40.3	49	35.3	8	5.8	0	0.0	139	3.7
Assistance from the helpdesk (e.g., 6-TECH) in solving my technology problems	39	26.2	69	46.3	35	23.5	6	4.0	0	0.0	149	3.9
Hours of operation for university computer labs	51	30.5	79	47.3	31	18.6	4	2.4	2	1.2	167	4.0
Availability of equipment and software in university computer labs to meet my needs	51	31.1	79	48.2	29	17.7	5	3.0	0	0.0	164	4.1
Availability of wireless access on campus	29	16.3	67	37.6	36	20.2	25	14.0	21	11.8	178	3.3
Online course management system(s) used in my classes (e.g., Canvas)	49	27.5	97	54.5	25	14.0	7	3.9	0	0.0	178	4.1
Effectiveness of information technology in improving my learning experience	42	25.3	83	50.0	35	21.1	5	3.0	1	0.6	166	4.0



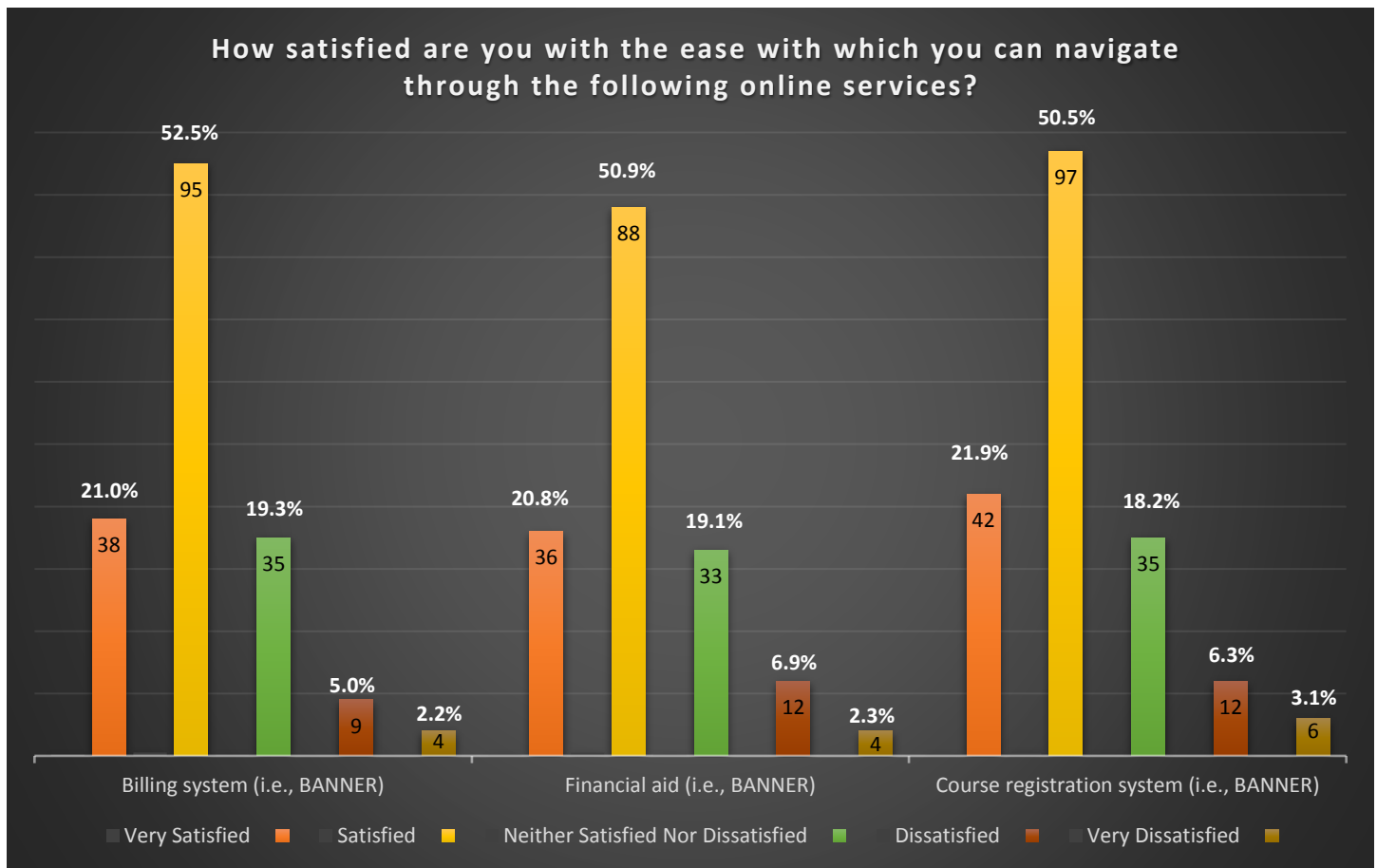
Please rate your satisfaction with Career Services												
	Very Satisfied		Satisfied		Neither Satisfied Nor Dissatisfied		Dissatisfied		Very Dissatisfied		Responses (N)	Mean
	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)		
Helpfulness of staff	42	29.2	64	44.4	34	23.6	2	1.4	2	1.4	144	4.0
Information on internships, co-ops, and other career-related experiences	31	21.5	66	45.8	42	29.2	4	2.8	1	0.7	139	3.7
Access to employment opportunities (e.g., career fairs, interviews, job listings, etc.)	29	20.9	52	37.4	47	33.8	10	7.2	1	0.7	144	3.8
Assistance with resume preparation, interviewing skills, networking, salary negotiations, etc.	35	25.4	52	37.7	40	29.0	10	7.2	1	0.7	138	3.8
Availability of career resources online	32	23.4	55	40.1	41	29.9	9	6.6	0	0.0	137	3.8
Help with self-assessment related to careers (e.g., Strong Interest Inventory, MBTI, Focus 2)	29	22.1	52	39.7	40	30.5	8	6.1	2	1.5	125	3.7
Information on academic majors, minors, and certifications related to my career interests	28	22.4	42	33.6	48	38.4	6	4.8	1	0.8	131	3.7
Assistance with career options in the military	27	22.0	45	36.6	46	37.4	4	3.3	1	0.8	103	3.6
Assistance with career options in volunteer organization (e.g. Peace Corps, Teach for America)	23	19.7	33	28.2	54	46.2	5	4.3	2	1.7	117	3.6
Assistance with preparing for graduate/professional school (e.g. medicine, law)	23	19.8	38	32.8	48	41.4	6	5.2	1	0.9	116	3.7
Information on "soft skills" (e.g., teamwork, interpersonal skills, time management, interacting with diverse people) needed for the work environment and how to acquire those skills	22	19.3	40	35.1	46	40.4	5	4.4	1	0.9	123	3.8
Information on labor market data and knowledge specifically related to career interests (e.g., median pay, entry-level education, occupation projected growth rate, etc.)	23	22.3	24	23.3	52	50.5	4	3.9	0	0.0	114	3.7

First, please rate your satisfaction with the services provided by the following offices on campus:

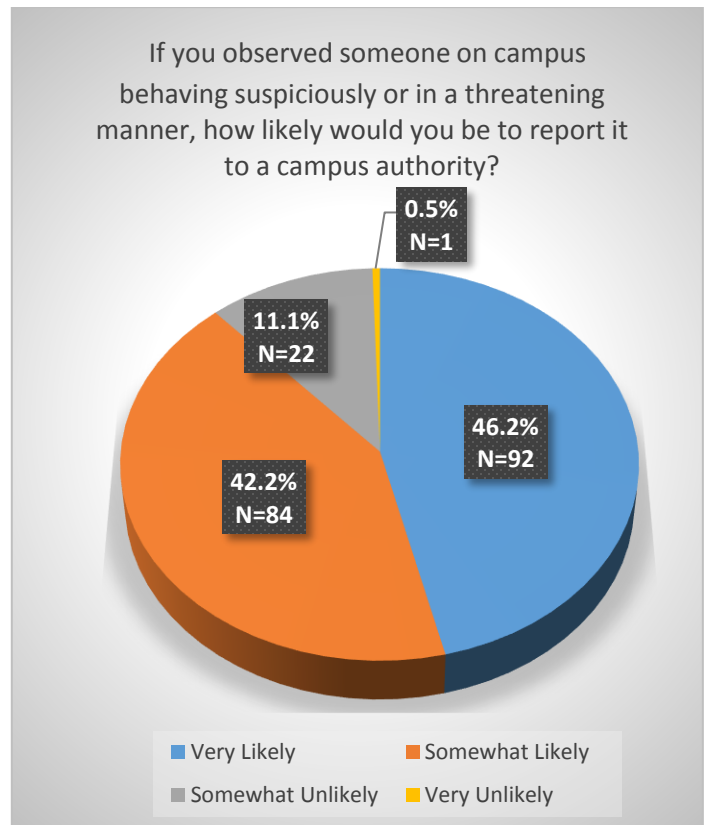
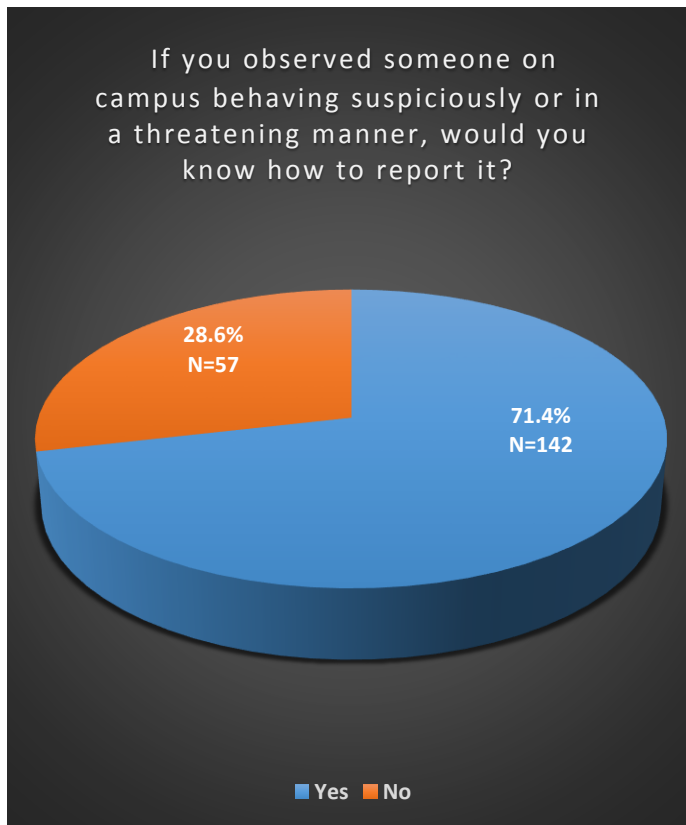
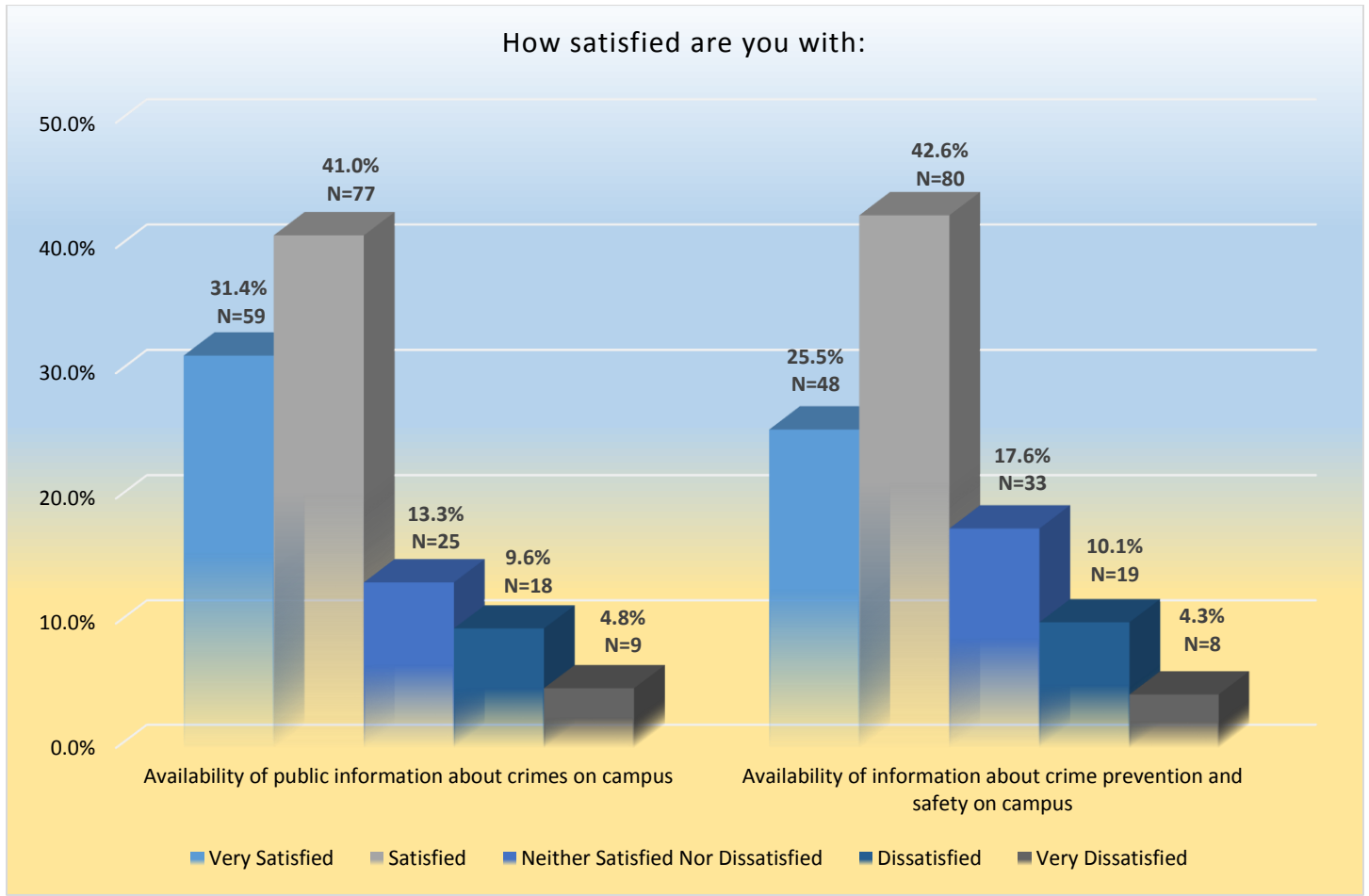
	Very Satisfied		Satisfied		Neither Satisfied Nor Dissatisfied		Dissatisfied		Very Dissatisfied		Responses (N)	Mean
	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)		
Financial Aid: Application/award process	31	17.2	80	44.4	36	20.0	23	12.8	10	5.6	180	3.5
Financial Aid: Disbursement process	25	14.6	80	46.8	44	25.7	16	9.4	6	3.5	171	3.6
Cashier/Student Accounts/Billing Office	35	19.8	91	51.4	34	19.2	15	8.5	2	1.1	177	3.8
Registrar's Office	38	20.3	107	57.2	28	15.0	12	6.4	2	1.1	187	3.9
Bookstore	43	21.7	105	53.0	27	13.6	14	7.1	9	4.5	198	3.8
Health Services	40	24.5	67	41.1	37	22.7	14	8.6	5	3.1	163	3.8
Counseling (personal, interpersonal, or psychological)	34	26.8	47	37.0	39	30.7	6	4.7	1	0.8	127	3.8
Housing and Residence Life	27	15.6	72	41.6	40	23.1	21	12.1	13	7.5	173	3.5
Campus Recreation	48	28.1	85	49.7	28	16.4	8	4.7	2	1.2	171	4.0
Dining Services	33	18.0	62	33.9	47	25.7	27	14.8	14	7.7	183	3.4
On-campus shuttle/transportation services	24	14.9	73	45.3	47	29.2	11	6.8	6	3.7	161	3.6
Campus Police Department	29	18.2	60	37.7	44	27.7	16	10.1	10	6.3	159	3.5
Parking	19	10.6	45	25.1	38	21.2	42	23.5	35	19.6	179	2.8

Now, please rate the quality of the staff associated with the following campus offices:

	Very Satisfied		Satisfied		Neither Satisfied Nor Dissatisfied		Dissatisfied		Very Dissatisfied		Responses (N)	Mean
	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)		
Financial Aid: Application/award process	33	20.5	71	44.1	45	28.0	7	4.3	5	3.1	161	3.7
Financial Aid: Disbursement process	29	18.6	65	41.7	45	28.8	12	7.7	5	3.2	156	3.6
Cashier/Student Accounts/Billing Office	31	18.5	83	49.4	43	25.6	8	4.8	3	1.8	168	3.8
Registrar's Office	39	22.7	83	48.3	35	20.3	9	5.2	6	3.5	172	3.8
Bookstore	41	21.7	113	59.8	21	11.1	8	4.2	6	3.2	189	3.9
Health Services	42	26.3	68	42.5	29	18.1	15	9.4	6	3.8	160	3.8
Counseling (personal, interpersonal, or psychological)	38	29.7	48	37.5	38	29.7	3	2.3	1	0.8	128	3.9
Housing and Residence Life	30	17.9	77	45.8	37	22.0	13	7.7	11	6.5	168	3.6
Campus Recreation	50	30.1	81	48.8	28	16.9	4	2.4	3	1.8	166	4.0
Dining Services	51	27.6	85	45.9	29	15.7	11	5.9	9	4.9	185	3.9
On-campus shuttle/transportation services	32	20.4	82	52.2	31	19.7	8	5.1	4	2.5	157	3.8
Campus Police Department	39	27.1	61	42.4	28	19.4	7	4.9	9	6.3	144	3.8
Parking	27	17.9	57	37.7	34	22.5	18	11.9	15	9.9	151	3.4



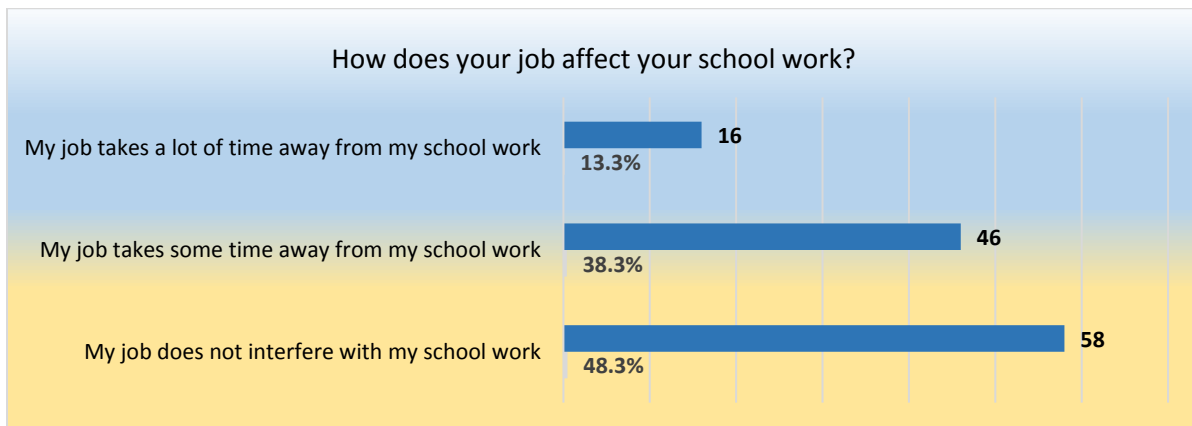
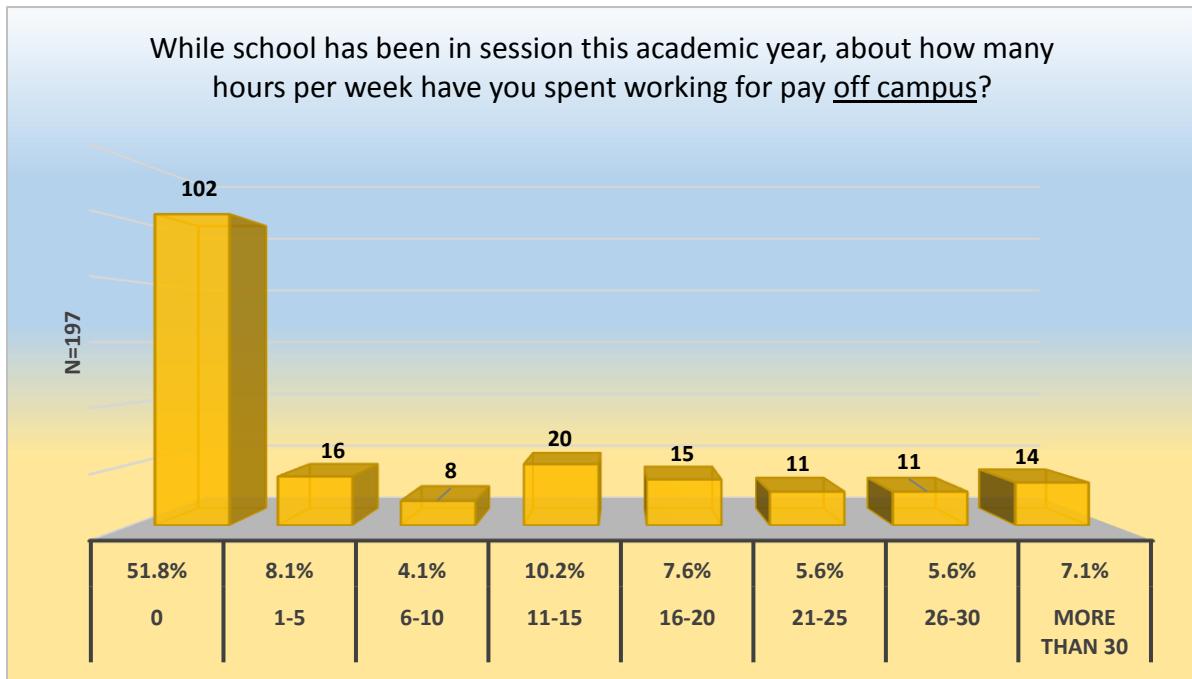
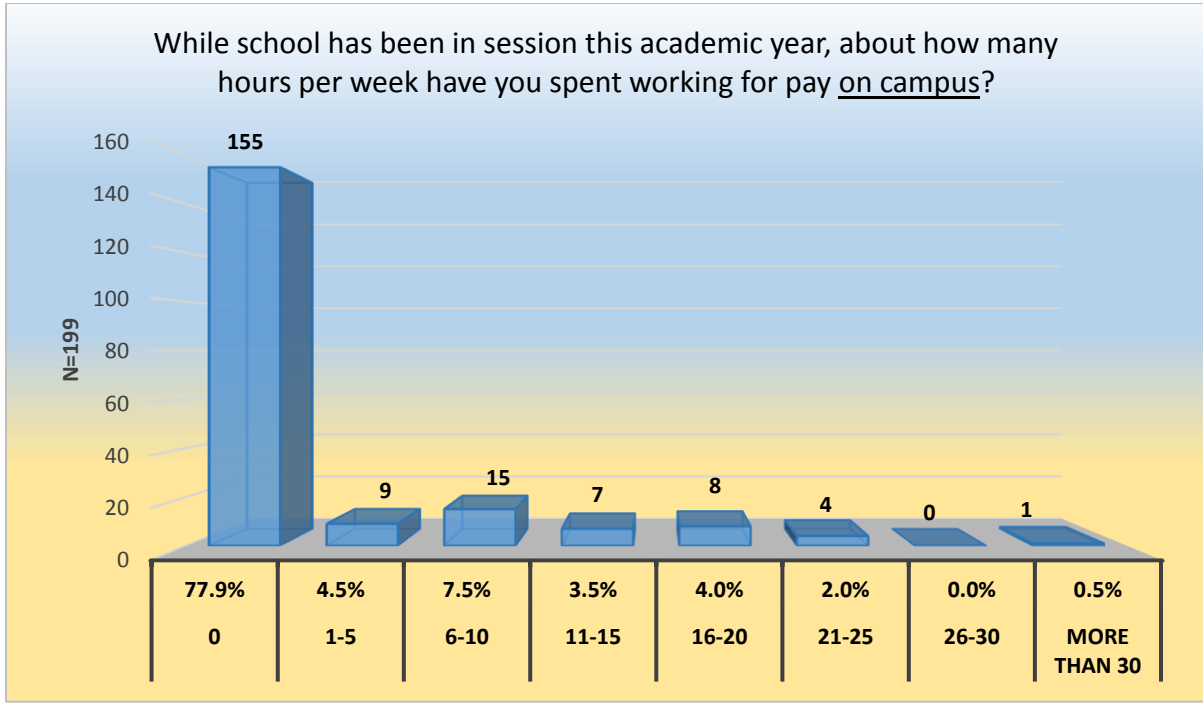
In general, how safe do you feel:										
	Very Safe		Pretty Safe		Not Very Safe		Not at All Safe		Responses (N)	Mean
	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)		
In campus residence halls during the day/early evening	85	54.5	67	42.9	2	1.3	2	1.3	156	3.5
In campus residence halls at night	52	34.2	90	59.2	8	5.3	2	1.3	152	3.3
Using the parking lots, garages, and/or decks on campus during the day/early evening	59	34.1	99	57.2	12	6.9	3	1.7	173	3.2
Using the parking lots, garages, and/or decks on campus at night	17	10.2	62	37.3	59	35.5	28	16.9	166	2.4
In non-residence buildings on campus during the day/early evening (e.g., classrooms, libraries, etc.)	90	47.6	90	47.6	4	2.1	5	2.6	189	3.4
In non-residence buildings on campus at night (e.g., classrooms, libraries, etc.)	36	20.5	106	60.2	26	14.8	8	4.5	176	3.0
Outside on the grounds of the campus during the day/early evening	70	36.6	101	52.9	14	7.3	6	3.1	191	3.2
Outside on the grounds of the campus at night	14	7.8	69	38.3	56	31.1	41	22.8	180	2.3



About how often during the typical year do you attend or participate in each of the following campus activities?														
	1 or more times weekly		2-3 times a month		Once a month		2-3 times a semester		1-2 times a year		Never		Responses (N)	Mean
	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)		
Workshops, seminars, speakers, etc. outside of class	11	5.6	22	11.2	26	13.3	44	22.4	48	24.5	45	23.0	196	1.8
University sponsored art events (e.g., plays, musical performances, exhibits)	11	5.6	18	9.2	28	14.3	33	16.8	59	30.1	47	24.0	196	1.7
Multicultural/diversity events/programs	7	3.6	16	8.2	20	10.3	45	23.1	34	17.4	73	37.4	195	1.5
Community service/volunteer work	9	4.6	19	9.8	23	11.9	38	19.6	39	20.1	66	34.0	194	1.6
Intramural activities (including club and recreational sports)	18	9.2	14	7.1	13	6.6	16	8.2	18	9.2	117	59.7	196	1.2
Co-curricular activities (e.g., University –sponsored student organization, student government, Greek Life)	33	16.9	18	9.2	18	9.2	16	8.2	20	10.3	90	46.2	195	1.8
Intercollegiate athletic events	9	4.6	21	10.7	19	9.7	23	11.7	21	10.7	103	52.6	196	1.3

Please rate your overall satisfaction with:													
	Very Satisfied		Satisfied		Neither Satisfied Nor Dissatisfied		Dissatisfied		Very Dissatisfied		Responses (N)	Mean	
	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)			
Weekend activities on campus for students	24	12.3	72	36.9	75	38.5	16	8.2	8	4.1	195	3.5	
The ease with which I can get involved in campus organizations	32	16.4	73	37.4	62	31.8	21	10.8	7	3.6	195	3.5	
Opportunities on campus to interact with or learn from people from a range of racial/ethnic or cultural backgrounds	44	22.6	79	40.5	55	28.2	12	6.2	5	2.6	195	3.7	
Opportunities on campus to develop leadership skills	43	22.1	75	38.5	60	30.8	13	6.7	4	2.1	195	3.7	

To what extent do you agree or disagree with each of the following:													
	Strongly Agree		Agree		Neither Agree Nor Disagree		Disagree		Strongly Disagree		Responses (N)	Mean	
	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)	(N)	(%)			
I am confident that I made the right decision to attend UNCG	73	37.2	84	42.9	23	11.7	11	5.6	5	2.6	196	4.1	
I believe I was academically prepared to attend UNCG	90	45.9	75	38.3	18	9.2	9	4.6	4	2.0	196	4.2	
I feel I belong at UNCG	70	35.7	73	37.2	29	14.8	15	7.7	9	4.6	196	3.9	
I will have the financial resources I need to finish college	42	21.4	78	39.8	49	25.0	19	9.7	8	4.1	196	3.6	



Which of the following best describes your current educational plans?

