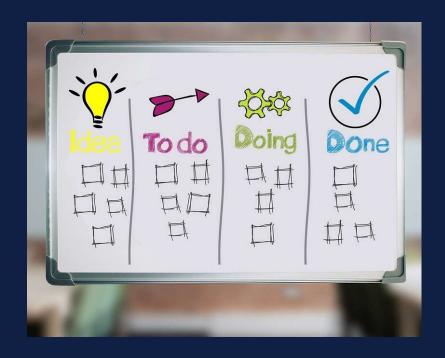


Data Governance & Compliance

Managing Risk Through Oversight and Control

Alice E. Herring Enterprise Data Governance Manager UNCG Information Technology Services

Agenda



Data as an Asset

The What and Why of Data Governance?

Compliance Assurance & Security

Regulations & Policies

UNCG Data Governance Framework

Data Strategy

Access & Security



Introduction: Data as an Asset

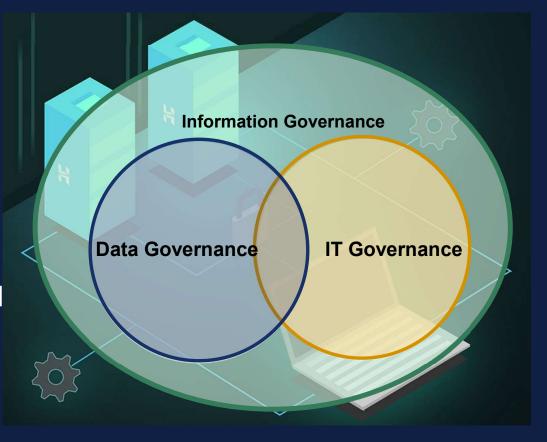
- Data is the foundation of knowledge and wisdom for an organization.
- Data is an asset that must be managed and protected.
- Data Governance allows us to manage and ensure the integrity and security of institutional data.
- Data Governance provides us a vehicle to manage risk and compliance





What is Data Governance?

- A framework to coordinate and oversee the management of data
- An organizational initiative in support of the access and use of data
- A structure for effective and efficient decision making
- A mechanism to manage risk and compliance
- A quality control discipline





Why do we do Data Governance?

- Formalized accountability
- Improved operational efficiency and effectiveness
- Consistent authority over data
- Improved data quality, understanding, and confidence
- Risk management
 - Increased protection
 - Compliance assurance





Compliance Assurance & Security



State & Federal Regulations

- FERPA
- HIPAA

UNC System Policies

• 1400.1-3 Information Technology, Security, and Identity & Access

UNCG Policies & Standards

- Information Security Policy
- ISO 2700X Standards
- Data Classification Policy

International Regulations

• GDPR



Federal and International Privacy Regulations

- Family Educational Rights & Privacy Act (FERPA)
- Health Insurance Portability & Accountability Act (HIPAA)
- General Data Protection Regulation (GDPR) - EU





State Statute & UNC System Policies



- N.C. General Statute 116 Higher Education Act
 - Section 40.22.d –
 Management Flexibility,
 Information Technology
- UNC System Policy Manual
 - Chapter 1400.1-3
 Information Technology



UNCG Policies & Standards



Policies

- Information Security Policy
- Enterprise Systems Policy
- Acceptable Use of Computing and Electronic Resources Policy

Standards

- Information Security
 Management Standards
- Access & Authorization Standard



UNCG Data Governance Policies, Standards, and Charter

Data
Governance
Structure Policy

Data
Classification
Policy

Data Integrity
Policy

Metadata
Collection and
Management
Standard

Data Integration Standard

Data Governance Charter



Data Governance Framework

Governance Custodians

Enterprise Data Governance team members

Technology Custodians

Members of ITS and distributed technology specialists across campus

Enterprise technology management

IT Governance

Working **Groups**

Permanent or timelimited working groups created for specific initiatives

As Sovernance Techs (Technology Custodishs)

As Technology Custodishs)

As Technology Custodishs)

Data Stewards

Executive

Senior most level knowledge of the program

Strategic

Representation from cross-campus units Enterprise level Data Governance and data management related strategy, policy, standards, processes

> Tactical Data classification rules, compliance rules

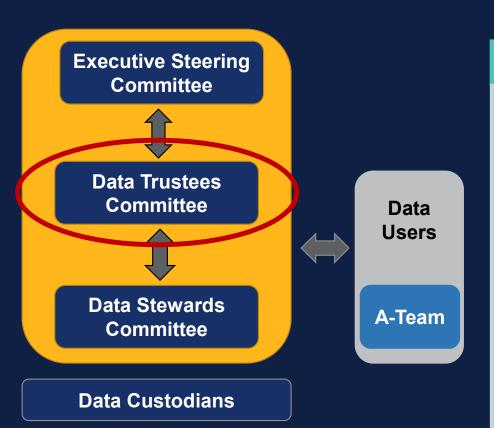
Tactical Data definitions, business rules, quality rules

Operational

Data definers, producers, users as part of their job responsibilities Data specific knowledge holders



Data Trustees Committee



Responsibilities

- Senior Level officials
- Develop Data Governance Strategy
- Data Governance Policies & Standards
- Promote Resource Management
- Strategic Key Performance Indicators
- Oversee Data Access
- Oversee Data Classification Levels, Storage & Handling

Decision Areas Include

- Review & Support Decisions of Data Stewards
- Establish Policies & Standards
- Align Data Strategy with University Strategic Plan
- KPI Development & Reporting
- Data Access Request Approval
- Data Classification Levels, Storage, & Handling Approvals



Data Strategy

- Timely and accurate information
- Strengthen governance and accountability
- Ensure compliance to regulation and policy
- Support a culture of informed decision making





Improving Data Access & Security



- Confidentiality
 - Prevent unauthorized disclosure
- Integrity
 - Prevent undetectable modification
- Availability
 - Ensure information availability

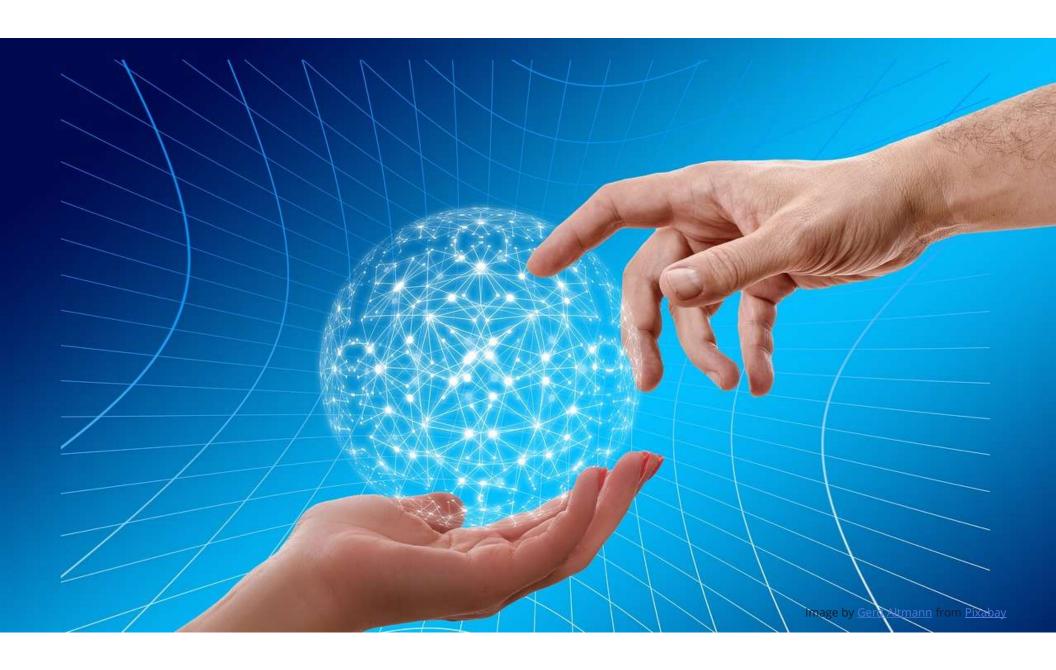


Access & Authorization

- Two-Factor Authorization
- Information Security
 Management Standard
- Security Classes
- Access Management Software
- Secure Desktop
- Security Awareness Training

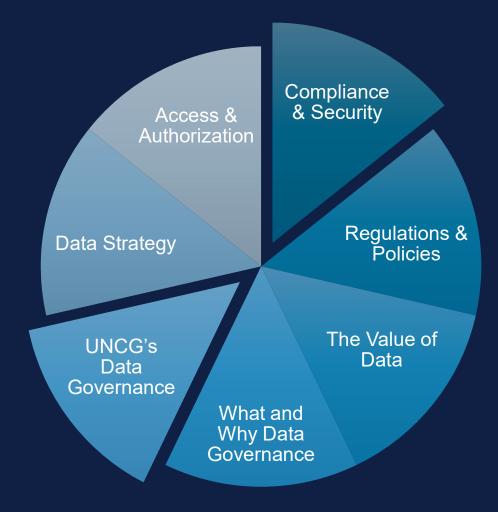






Review









Questions?

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