Spartan Experience Questionnaire
Spring 2005

Please record your answers to the numbered questions in this survey on the enclosed scan sheet using a No. 2 pencil. Answer all other items on the actual survey instrument. If you have any questions regarding this survey, please contact Karen Blackwell, Office of Institutional Research at 256-0396 or e-mail her at karen_blackwell@uncg.edu. Thank you.

A. Background Information

1. What type of school did you attend just prior to entering UNCG?
   A=High School   B=Community or Junior College   C=4-Year College or University   D=Other

2. While school has been in session this academic year, how many hours per week outside of class do you spend studying?
   A=1-5   B=6-10   C=11-15   D=16-20   E=More than 20

3. While school has been in session this academic year, how many hours per week do you spend working on a job on-campus?
   A=None, I don’t work on campus   B=1-9   C=10-19   D=20-29   E=30 or more

4. While school has been in session this academic year, how many hours per week do you spend working on a job off-campus?
   A=None, I don’t work off campus   B=1-9   C=10-19   D=20-29   E=30 or more

5. About how much of your college expenses this year is provided by your parents/family/spouse/partner?
   A=All or nearly all   B=More than half   C=Less than half   D=None or very little

6. Do you receive any type of federal, state, or college-sponsored student financial aid through the UNCG Financial Aid Office? (Scholarships, Grants, Loans, Federal Work-Study Program, etc.)
   A=Yes   B=No

7. Where are you living during the current school year?
   A=On-campus   B=Off-campus within walking distance   C=Less than a 15 minute drive   D=15 minutes to an hour drive   E=More than an hour drive

8. If you are a new transfer student this semester, what was your GPA at your last college?
   A=Less than 2.00   B=2.00 to 2.49   C=2.50 to 2.99   D=3.00 to 3.49   E=3.50 to 4.00

B. Faculty Contributions

Please use the following scale in answering Questions 9-17.
A=Excellent   B=Good   C=Fair   D=Poor

Please evaluate how well faculty members at this campus do each of the following:
9. Set high expectations for you to learn
10. Respect the diverse talents and ways of learning of you and your classmates
11. Encourage you to be an actively involved learner
12. Encourage student-faculty interaction, in and out of the classroom
13. Give you frequent and prompt feedback
14. Encourage you to devote sufficient time and energy to your coursework
15. Develop opportunities for you to learn cooperatively with fellow students
16. Care about your academic success and welfare
17. In general, how would you evaluate your instructors on these eight measures?
C. Learning Environment

Please use the following scale in answering Questions 18-32.

A=Very often  B=Often  C=Occasionally  D=Never

During the current 2002-03 academic year, how frequently have you done each of the following?
18. Discussed assignments or grades with an instructor
19. Discussed ideas from your reading or classes with faculty members outside of class
20. Asked your instructor for comments and criticisms about your work
21. Come to class without completing readings or assignments
22. Participated in a community-based project as part of a regular course
23. Worked with a faculty member on a research project
24. Talked about career plans with a faculty member or advisor
25. Tried to see how different facts and ideas fit together
26. Thought about practical applications of course material
27. Asked questions in class or contributed to class discussions
28. Worked with classmates outside of class to prepare class assignments
29. Worked harder than you thought you could to meet an instructor’s standards or expectations
30. Evaluated other students’ work
31. Explained material or tutored other students
32. Witnessed students cheating on homework assignments or exams

D. General Education Outcomes

Please use the following scale in answering Questions 33-44.

A=Very much  B=Quite a bit  C=Some  D=Very little  E=Achieved before I enrolled at UNCG

Reflecting on your educational (or learning) experiences at UNCG, to what extent have you improved or made progress in each of the following?
33. Reading and interpreting academic writing
34. Communicating through writing
35. Communicating through public speaking
36. Using online and print resources to find and evaluate information for a research project
37. Reading and analyzing literary texts in varied ways
38. Appreciating the role of artistic expression in shaping human culture
39. Understanding the philosophical, ethical, and religious traditions that have shaped society
40. Understanding history and the forces that shape its interpretation
41. Evaluating arguments and reasoning well
42. Understanding science and its real world applications
43. Understanding human behavior (individuals, social groups, organizations, or nations) within a social context
44. Understanding global differences, international cultures, or foreign traditions

E. Campus Life

Please use the following scale in answering Questions 45-49.

A=Aware of and participate in  B=Aware of but do not participate in  C=Not aware of, but would like to participate  D=Not aware of, no interest in participating

Please indicate the extent to which you are aware of and/or participate in the following:
45. Personal Development (e.g., budget or time management) and Leadership Programs
46. Community Service/Service Learning Activities
47. Multicultural Programs
48. Student Organizations
49. Study Abroad/Exchange

Please use the following scale in answering Questions 50-51.

A=Very often  B=Often  C=Occasionally  D=Rarely  E=Never

How often you have attended the following?
50. University sponsored functions
51. University athletic events
Please use the following scale in answering Questions 52-56.

A=Very often    B=Often    C=Occasionally    D=Rarely    E=Never

How often you have interacted with persons from different ethnic or cultural backgrounds?
52. In your living environment
53. In classrooms
54. In student organizations
55. At meal times
56. At social functions

57. How successful has the UNCG community been in providing you with opportunities to interact with or learn from people who are from different ethnic or cultural backgrounds?
   A=Very successful    B=Successful    C=Unsuccessful    D=Very unsuccessful

Please use the following scale in answering Questions 58-62.

A=I am aware of and have used    C=I am not aware of, but would like to use
B=I am aware of, but have not used    D=I am not aware of, and have no interest in using

Please indicate your level of awareness or use of the Career Services Center for each of the following:
58. Assistance in choosing a major
59. Assistance with obtaining a part-time job
60. Assistance with writing a resume
61. Assistance with obtaining an internship
62. Assistance with finding a job after I graduate

If you are aware of, but have not used the Career Services Center, please indicate why in the space below:
______________________________________________________________________________________________
______________________________________________________________________________________________

63. Including this semester, how many semesters have you lived in a UNCG residence hall?
   A=1 to 2    B=3 to 4    C=5 to 6    D=7 to 8    E=None

F. UNCG Environment

Please use the following scale to answer Questions 64-67.

A=Very much    B=Quite a bit    C=Some    D=Very little

To what extent do you feel:
64. Connected to and/or a part of UNCG
65. Valued as an individual at UNCG
66. Treated with dignity and respect by UNCG Faculty
67. Treated with dignity and respect by UNCG Staff

If your major is undecided, please skip to Question 71. Otherwise, answer Questions 68-70 using the following scale.

A=Very much    B=Quite a bit    C=Some    D=Very little

To what extent do you feel:
68. Connected to and/or a part of your department/school
69. Valued as an individual within your department/school
70. Treated with dignity and respect by faculty in your major
Please use the following scale in answering Questions 71-75.
   A=Very much  B=Quite a bit  C=Some  D=Very little
To what extent do you think UNCG:
71. Emphasizes spending significant amounts of time studying and on academic work
72. Provides the support you need to help you succeed academically
73. Helps you cope with your non-academic responsibilities (work, family, etc.)
74. Provides the support you need to thrive socially
75. Provides campus events and activities

Please use the following scale in answering Questions 76-80.
   A=Very important  B=Somewhat important  C=Somewhat unimportant  D=Not important
How important is it to you that UNCG:
76. Emphasizes spending significant amounts of time studying and on academic work
77. Provides the support you need to help you succeed academically
78. Helps you cope with your non-academic responsibilities (work, family, etc.)
79. Provides the support you need to thrive socially
80. Provides campus events and activities

Please use the following scale in answering Questions 81-83.
   A=Very Friendly, Available, Supportive  D=Somewhat Unfriendly, Unavailable, Unhelpful
   B=Friendly, Available, Supportive  E=Unfriendly, Unavailable, Unhelpful
   C=Somewhat Friendly, Available, Supportive
How would you describe the quality of your relationships with the following people at UNCG?
81. Other students
82. Faculty members
83. Administrative personnel and offices

Please use the following scale in answering Questions 84-86.
   A=Very often  B=Often  C=Occasionally  D=Rarely
How frequently do you interact with the following people?
84. Other students
85. Faculty members
86. Administrative personnel and offices

Please use the following scale in answering Questions 87-93.
   A=Very much  B=Quite a bit  C=Some  D=Very little
To what extent did the following factors influence your decision to attend UNCG?
87. UNCG offers the major I am interested in pursuing
88. UNCG’s scholarly reputation
89. Cost
90. Location
91. Diversity of student body
92. Campus appearance
93. Campus facilities/resources

94. Who was most influential in your decision making process to attend UNCG?
   A=Parent  B=UNCG Student  C=UNCG Faculty  D=Myself  E=Other ____________

95. What was your expectation of college academic rigor versus your academic experience at UNCG so far?
   A=College is more difficult than expected
   B=About as difficult as expected
   C=Less difficult than expected
Please explain your answer to Question 95: ___________________________________________________
___________________________________________________________________________________
G. Technology/Web-Based Instruction

96. How do you most frequently access UNCG’s web, e-Spartan mail, UNCGenie, or other Internet sites?
   A=From off-campus through a dial-up Internet Service Provider (e.g., Net Zero, Earthlink Dial-up, AOL dial-up)
   B=From off-campus through a high-speed Internet Service Provider (e.g., Road Runner, Earthlink High Speed, Bell South DSL, or AOL Broadband)
   C=From a residence hall room Ethernet network connection
   D=From a UNCG computer lab
   E=I do not access them

97. Which of the following best describes how you now receive e-mail?
   A=I receive email solely through my e-Spartan (uncg.edu) account
   B=I do not use my e-Spartan (uncg.edu) account, but use another non-UNCG email address
   C=I use both my e-Spartan (uncg.edu) account and another non-UNCG email address
   D=I do not use email

If you answered “A” or “C” to question #97, please answer question #98, otherwise skip to question # 99.

98. How satisfied are you with e-Spartan mail (Lotus Notes)?
   A=Very Satisfied
   B=Satisfied
   C=Neutral
   D=Dissatisfied
   E=Very Dissatisfied

99. Which of the following best describes your plans regarding the purchase of a laptop computer with a card that makes it possible to access a wireless network?
   A=I currently own a laptop computer with a wireless card
   B=I currently own a laptop computer and intend to purchase a wireless card in the near future
   C=I currently own a laptop but have no plans to purchase a wireless card in the near future
   D=I do not own a laptop, but I plan to purchase one with a wireless card in the near future
   E=I do not own a laptop and have no plans to purchase one with a wireless card in the near future

100. Have you ever used wireless access in Elliott University Center or elsewhere on campus?
    A=Yes
    B=No

If you answered “Yes” to question #100, please answer question #101, otherwise skip to question # 102.

101. On the average, how satisfied are you with how well wireless access works on campus where it now exists?
    A=Very Satisfied
    B=Satisfied
    C=Neutral
    D=Dissatisfied
    E=Very Dissatisfied

102. Have you used a computer lab on campus since UNCG classes started last fall?
    A=Yes
    B=No

If you answered “Yes” to question #102, please answer question #103, otherwise skip to question # 104.

103. On the average, how satisfied were you with the computer lab(s) you used on campus?
    A=Very Satisfied
    B=Satisfied
    C=Neutral
    D=Dissatisfied
    E=Very Dissatisfied
104. Have you attended a computer skills workshop on campus since UNCG classes started last fall?
   A=Yes
   B=No

If you answered “yes” to question #104, please answer question # 105 and #106, otherwise skip to question #107.

105. How many computer skills workshops have you attended?
   A=One
   B=Two
   C=Three
   D=Four
   E=Five or more

In the space below, for each computer skills workshop you have attended on campus since UNCG classes started last fall, please list the topic of the workshop, the name of the department or instructor who offered it, and where it was held.

________________________________________________________________________________________________
________________________________________________________________________________________________
________________________________________________________________________________________________
________________________________________________________________________________________________
________________________________________________________________________________________________

106. On the average, how satisfied were you with the computer skills workshop(s) you attended on campus?
   A=Very Satisfied
   B=Satisfied
   C=Neutral
   D=Dissatisfied
   E=Very Dissatisfied

107. How frequently have you used the Element K on-line training offering available at elementk.uncg.edu?
   A=Very Often
   B=Often
   C=Occasionally
   D=Seldom
   E=Never

If you did not respond “never” to question #107, please answer question #108, otherwise skip to question #109.

108. On the average, how satisfied were you with the training you received by accessing Element K?
   A=Very Satisfied
   B=Satisfied
   C=Neutral
   D=Dissatisfied
   E=Very Dissatisfied

109. Have you called 6-TECH for technical support when you had a computer problem question since UNCG classes started last fall?
   A=Yes
   B=No

If you answered “yes” to question #109, please answer question #110, otherwise skip to question #111.

110. On the average, how satisfied are you with the technical support you have received from 6-TECH since UNCG classes started last fall?
   A=Very Satisfied
   B=Satisfied
   C=Neutral
   D=Dissatisfied
   E=Very Dissatisfied

111. Do you have a computer at home (in your dorm room or where you live off campus)?
A=Yes
B=No

If you answered “yes” to question #111, please answer question #112, otherwise skip to question #113.

112. What operating system do you use most frequently when you are at home (in your dorm room or where you live off campus)?
   A=Windows 95, 98, ME, or NT
   B=Windows 2000 or XP
   C=MAC OS10.x
   D=MAC OS9
   E=Linux or other operating system (Please Specify): ______________________________________________________
   ______________________________________________________________________________________
   ______________________________________________________________________________________

113. What web browser do you prefer?
   A=IE (Internet Explorer)
   B=Firefox
   C=Netscape
   D=Safari
   E=Other (Please Specify which other browser): __________________________________________________________
   ______________________________________________________________________________________
   ______________________________________________________________________________________

114. Have you used Blackboard since UNCG classes started last fall?
   A=Yes
   B=No

If you answered “yes” to question #114, please answer question #115 and #116, otherwise skip to question #118.

115. During which of the following “after hours” times, if any, have you most frequently needed immediate help with Blackboard?
   A=Evenings during the week (5-10 pm Mon-Fri)
   B=Late nights during the week (10 pm-5 am Mon-Fri)
   C=Early mornings weekdays (5 am-8 am Mon-Fri)
   D=Saturdays or Sundays
   E=I have never needed help with Blackboard during the times listed above

116. Have you had any trouble logging into Blackboard since UNCG classes started last fall?
   A=Yes
   B=No

If you answered “Yes” to question #116, please answer question #117, otherwise skip to question #118.

117. Which of the following best describes your experience when you have had trouble logging into Blackboard since UNCG classes started last fall?
   A=When I have had trouble logging into Blackboard, I have always given up logging in without trying to reset my password or calling 6-TECH for help
   B=I have always been able to gain access after resetting my password
   C=On at least one occasion, I was not able to gain access after resetting my password, and I gave up without calling 6-TECH for help
   D=On at least one occasion, I was not able to gain access after resetting my password, but the 6-TECH staff fixed the problem in a timely way
   E= On at least one occasion I was not able to gain access after resetting my password, and the 6-TECH staff also failed to fix the problem in a timely way

118. Which of the following describes your cell phone use?
A=I own a cell phone and use it to access Email, to browse the Internet, or for text messaging
B=I own a cell phone and do not use it to access Email, to browse the Internet, or for text messaging
C=I do not own a cell phone, but I plan to purchase one and to use it to access Email, to browse the Internet, or for text messaging
D=I plan to purchase a cell phone, but do not intend to use it to access Email, to browse the Internet, or for text messaging
E=I do not own a cell phone and have no plans to purchase one

119. Are you aware that unauthorized downloading and sharing of copyrighted materials (e.g., music, videos) may be a violation of federal law and UNCG policy?
A=Yes
B=No

120. Have you ever read the UNCG Acceptable Use of Computing and Electronic Resources Policy?
A=Yes
B=No

H. Workplace Experiences/Internships

Please use the following scale in answering Questions 121-128.
A=Have had B=Have not had, but would like/plan to have C=Have not had/not interested in having

Which of the following workplace experiences have you had (or would like to have) while enrolled at UNCG?
121. Internship
122. Clinical
123. Field placement
124. Practicum
125. Field observation
126. Service learning
127. Student teaching
128. Other (Please Specify): ____________________________________________________________________
_______________________________________________________________________________________

If you have participated in a workplace experience/internship please answer questions #129-#132, otherwise, skip to question #133.

129. Was/were your workplace experiences/internships for:
   A=Credit B=Non-credit C=Both

130. Was/were your workplace experiences/internships:
   A=Paid B=Unpaid C=Both

131. Was/were your workplace experiences/internships:
   A=Voluntary B=Required by your major

132. To what extent do you agree that your workplace experience was valuable to you in gaining real world experience, applying your academic experience, and/or learning what you do or do not want to do as a career?
   A=Strongly agree B=Agree C=Disagree D=Strongly disagree

If you have already participated in a workplace experience/internship or are not planning to participate, please skip to question #136, otherwise, if you would like to/plan to participate please answer questions #133-#135.

133. Will you seek a workplace experience/internship for credit, non-credit, or either?
   A=Credit B=Non-credit C=Either

134. Will you seek a paid or unpaid workplace experience/internship?
   A=Paid B=Unpaid C=Either

135. Will you consider a workplace experience/internship voluntarily or because it is required by your major?
A=Voluntarily     B=Required by my major

I. Your Conclusions

136. What are your current educational plans?
   A=I expect to be continuously enrolled at UNCG until I graduate
   B=I expect to graduate from UNCG, but I plan to take some time off between semesters
   C=I expect to transfer to another college or university because of my major
   D=I expect to transfer to another college or university for reasons other than my major
   E=I do not expect to complete a degree at UNCG or at any other college or university
   Please explain if you selected C, D, or E above: ____________________________________________
                                                                                           ________________________________________________________________________________________________
                                                                                           ________________________________________________________________________________________________
                                                                                           ________________________________________________________________________________________________

137. Was UNCG your:
   A=First Choice     B=Second choice     C=Third choice     D=Fourth choice or lower

138. How certain are you about your first choice of major or area of study?
   A=Very certain     B=Somewhat certain     C=Somewhat uncertain     D=Very uncertain     E=I have not yet chosen a major

139. All things considered, how would you characterize the intellectual environment on this campus?
   A=Very strong     B=Strong     C=Weak     D=Very weak

140. All things considered, how would you evaluate the quality of instruction in your major?
   A=Excellent     B=Good     C=Fair     D=Poor     E=Does not apply

141. All things considered, how would you evaluate the overall quality of instruction at UNCG?
   A=Excellent     B=Good     C=Fair     D=Poor

142. All things considered, how would you evaluate the overall education that you are receiving at UNCG?
   A=Excellent     B=Good     C=Fair     D=Poor

143. All things considered, how would you evaluate the sense of community at UNCG?
   A=Excellent     B=Good     C=Fair     D=Poor

144. Would you recommend UNCG to a friend considering college?
   A=Yes     B=Not sure     C=No

145. If you could start over again, would you still choose to attend UNCG?
   A=Yes     B=Not sure     C=No
   Please explain:                                                                                       ________________________________________________________________________________________________
                                                                                           ________________________________________________________________________________________________
                                                                                           ________________________________________________________________________________________________

In what ways can the University support or challenge you more? ____________________________________________
                                                                                           ________________________________________________________________________________________________
                                                                                           ________________________________________________________________________________________________

What motivates you to stay at UNCG? Are there barriers preventing your continued enrollment? ______________
                                                                                           ________________________________________________________________________________________________
                                                                                           ________________________________________________________________________________________________

What are your needs as a student and how can the University better meet them? __________________________
                                                                                           ________________________________________________________________________________________________
                                                                                           ________________________________________________________________________________________________