Graduate Student Experience Questionnaire
Spring 2005

Please record your answers to the numbered questions in this survey on the enclosed scan sheet using a No. 2 pencil. Answer all other items on the actual survey instrument. If you have any questions regarding this survey, please contact Karen Blackwell, Office of Institutional Research at 256-0396 or e-mail her at karen_blackwell@uncg.edu. Thank you.

A. Background Information

1. Where do you live while attending UNCG?
   A=Apartment       C=Home/Condo you own       E=With parents
   B=Rental house/Condo D=UNCG housing

2. How far is your daily commute to UNCG? (one-way)
   A=I do not commute to UNCG        C=11-25 miles
   B=10 miles or less               D=26-49 miles
   E=50+ miles

3. Before attending UNCG, did you reside outside the state of North Carolina?
   A=Yes        B=No

4. What is your marital status?
   A=Single       B=Married       C=Other

5. Which of the following best describes your undergraduate institution?
   A=UNCG       C=Small state university or college
   B=Large state university       D=Private liberal arts college
   E=Private university

6. Are you presently receiving a student loan?
   A=Yes       B=No

7. Are you presently receiving financial support (other than loans) through the University?
   A=Yes       B=No

8. Through what source do you have health insurance?
   A=Do not have health insurance
   B=Received a voucher from the Graduate School
   C=Paid for the policy through UNCG Student Health Center
   D=Hold private policy
   E=Parent’s or spouse’s policy

9. Are you currently employed outside the University?
   A=Not employed
   B=Employed part-time in position related to studies
   C=Employed part-time in position unrelated to studies
   D=Employed full-time in position related to studies
   E=Employed full-time in position unrelated to studies

10. Regardless of the program you are enrolled in now, what is your highest post-baccalaureate goal?
    A=Certificate
    B=Master’s (M.A., M.S., M.B.A., M. Ed., M.S.W., M.F.A., M.S.N., etc.)
    C=Specialist
    D=Doctorate (Ph.D., Ed.D., etc.) or Professional (M.D., D.D.S., etc.)
    E=Other
11. Which of the following best describes your career plans after graduation?
   A=Plan to seek employment IN North Carolina
   B=Plan to seek employment OUTSIDE North Carolina
   C=Currently employed IN North Carolina and plan to continue in that job
   D=Continue with additional education
   E=No immediate career plans

   Please briefly describe your ultimate career goals: __________________________________________________________
   ___________________________________________________________________________________________________
   ___________________________________________________________________________________________________

How important were the following factors in your decision to come to UNCG? (Please use the following scale in answering Questions 12-26)
A=Very important  B=Somewhat important  C=Somewhat unimportant  D=Very unimportant  E=Not applicable
12. The financial package (stipend, assistantship, fellowship) I was offered
13. Affordable tuition cost
14. Personal recruitment by my department
15. Personal recruitment by a UNCG official not in my department
16. A spouse, parent, or friend who attended UNCG
17. Recommendation by a friend
18. Recommendation from former professor(s)
19. A former professor had contacts with faculty at UNCG
20. Close to home or work
21. I like the geographic location
22. Reputation as a research university
23. Reputation of my department
24. Reputation of a particular faculty member
25. It had a unique program in my field of study (please specify): ________________________________
26. Other (please specify): _______________________________________________________________________

   B. Educational Outcomes

   In thinking over your graduate experiences at UNCG, to what extent do you feel that you have gained or made progress in each of the following areas? (Please use the following scale to answer Questions 27-32)
   A=Very much  B=Quite a bit  C=Some  D=Very little

27. Developing an in-depth knowledge base in my discipline
28. Developing knowledge and skills in research
29. Developing advanced communication skills in speaking and writing
30. Developing the ability to work collaboratively in groups
31. Developing competencies needed for my career
32. Developing a professional network with others in my field of study

   C. Campus Support

33. How would you rate the quality of the academic advising you have received from your department?
   A=Excellent  B=Good  C=Fair  D=Poor  E=Not applicable
How helpful have the following services at the Career Services Center been to you as a graduate student? (Please use the following scale in answering questions 34-40)

A=Very helpful  
B=Somewhat helpful  
C=Not helpful  
D=I have not used this service because I did not know about it  
E=I have not used this service because I did not need it

34. Career counseling  
35. Workshops or in-class presentations  
36. Assistance with resume writing  
37. On-campus interviews  
38. Career days  
39. Credential files  
40. On-line job listings (Spartan TRAK)

D. UNCG Environment

To what extent do you feel? (Please use the following scale to answer Questions 41-45)

A=Very much  
B=Quite a bit  
C=Some  
D=Very little

41. Connected to and/or a part of UNCG  
42. Valued as an individual at UNCG  
43. Treated with dignity and respect by UNCG Faculty  
44. Treated with dignity and respect by UNCG Staff  
45. Graduate students have an adequate voice in most academic or campus policies that affect them

To what extent do you feel? (Please use the following scale to answer Questions 46-48)

A=Very much  
B=Quite a bit  
C=Some  
D=Very little

46. Connected to and/or a part your department/school  
47. Valued as an individual within your department/school  
48. Treated with dignity and respect by faculty in your major

E. Graduate Experience

The following questions concern your experience at The Graduate School (241 Mossman Building on campus), not in your academic department. How would you rate each of the following aspects of the admissions experience? (Please use the following scale in answering Questions 49-51)

A=Excellent  
B=Good  
C=Fair  
D=Poor  
E=Not applicable

49. Adequacy of information about programs and admissions procedures  
50. Timeliness in receiving information or services  
51. Being treated with respect and friendliness by staff

In thinking about the time you have spent as a graduate student at UNCG, how would you rate each of the following? (Please use the following scale in answering Questions 52-54)

A=Excellent  
B=Good  
C=Fair  
D=Poor  
E=Not applicable

52. Your academic experience  
53. Your social experience  
54. Your overall experience
The next set of questions is about the **use** of general University programs and services. Please answer Questions 55-75 using the scale below to indicate how **frequently** you have used each service.  
A=Frequently  B=Occasionally  C=Seldom  D=Never
55. Jackson Library’s print resources and services  
56. Jackson Library’s online resources and services  
57. Career Services Center  
58. Counseling Center  
59. Student Health Center  
60. Disability Services  
61. Graduate School Office in Mossman  
62. Department/School Graduate office (e.g. Division of Graduate Studies, Graduate Director/Advisor, graduate secretary)  
63. Campus Recreation Programs  
64. Financial Aid  
65. Registrar’s Office/Registration  
66. Cashier’s Office  
67. Performing Arts (e.g. music, dance, theatre)  
68. Graduate Student Association  
69. Student activities (e.g. movies, concerts, lectures)  
70. Multicultural Affairs  
71. Instructional & Research Computing  
72. International Programs Center  
73. Campus Dining Services  
74. Statistical Consulting Center  
75. University Teaching & Learning Center  

The next set of questions is about the quality of general University programs and services. Please answer Questions 76-96 using the scale below to rate the **quality** of each service you have **used**.  
A=Excellent  B=Good  C=Fair  D=Poor  E=Not applicable  
76. Jackson Library’s print resources and services  
77. Jackson Library’s online resources and services  
78. Career Services Center  
79. Counseling Center  
80. Student Health Center  
81. Disability Services  
82. Graduate School Office in Mossman  
83. Department/School Graduate office (e.g. Division of Graduate Studies, Graduate Director/Advisor, graduate secretary)  
84. Campus Recreation Programs  
85. Financial Aid  
86. Registrar’s Office/Registration  
87. Cashier’s Office  
88. Performing Arts (e.g. music, dance, theatre)  
89. Graduate Student Association  
90. Student activities (e.g. movies, concerts, lectures)  
91. Multicultural Affairs  
92. Instructional & Research Computing  
93. International Programs Center  
94. Campus Dining Services  
95. Statistical Consulting Center  
96. University Teaching & Learning Center  

97. How many faculty at UNCG do you know well enough to ask for a letter of recommendation?  
A= Four or more  B=Three  C=Two  D=One  E= None
F. Technology/Web-Based Instruction

98. If a web-based course were offered in your program, would you be interested in taking it?
   A=Yes          B=No

99. If you answered yes to Question 98, please indicate your preference for a web-based delivery format?
   A=100% web/online delivery – 0% face-to-face lecture
   B=75% web/online delivery – 25% face-to-face lecture
   C=50% web/online delivery – 50% face-to-face lecture
   D=25% web/online delivery – 75% face-to-face lecture

100. If you answered yes to Question 98, how would the availability of a web-based course help you most?
     A=By accommodating work schedule responsibilities  C=By avoiding commuting  E=Other
     B=By accommodating family responsibilities  D=By taking advantage of the ways I learn best

G. Your Conclusions

101. Would you recommend UNCG to a friend considering a graduate program?
     A=Yes          B=Not sure          C=No

102. Were you aware of an online version of this survey being available earlier?
     A=Yes, but did not complete because I didn’t expect I would be asked again to complete this survey
     B=Yes, but did not complete because I am not comfortable using the web/computers
     C=Yes, but did not complete because I don’t have convenient access to the web/computers
     D=No, but would have preferred to complete this survey online
     E=No, but still would prefer to complete paper surveys rather than online surveys

What services and experiences have been especially valuable to you as a graduate student? ________________
________________________________________________________________________________________
________________________________________________________________________________________

What services and experiences would you like to see changed, added, or improved? ________________
________________________________________________________________________________________
________________________________________________________________________________________

If you have a research, teaching, or graduate assistantship please evaluate that experience in the space below.
________________________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________

Thank you for taking the time to complete this survey. Please provide any additional comments in the space below.